Nondiscrimination Notice

Passages Family Support complies with applicable Federal and State laws and does not discriminate on the basis of race, color, creed, national origin, age, disability, sexual orientation, gender, gender expression or identity, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

Passages Family Support provides free aids and services to people with disabilities so they can communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). Free language services are available to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact 1-509-892-9241 (TTY: 711). Email information@passagesfs.org

If you believe that Passages Family Support failed to provide these services, or discriminated in another way, you can file a grievance by contacting the Passages Compliance Officer at 892.9241 or you can contact the Spokane County Regional Ombuds for assistance at 509-477-4666 or 1-866-814-3409 or by email to SCRBHombuds@spokanecounty.org.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at the U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019 or 1-800-537-7697 (TDD). Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

[Spanish] ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-509-892-9241 (TTY: 711).
[Chinese] 注意：如果您使用繁體中文, 您可以免費獲得語言援助服務. 請致電 1-509-892-9241 TTY 711).
[Marshallese] LALE: Ñe kwōj kōnono Kajin Ṃajōḷ, kwomaroñ bōk jerbal in jipañ ilo kajin ṇe aṃ ejjeḷọk wōṇāān. Kaalọk 1-509-892-9241 (TTY: 711).
[Russian] ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-509-892-9241 **(телетайп:** 711).
[Vietnamese] CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-509-892-9241 (TTY: 711).
[Amharic] የቋንቋ እገዛ አገልግሎት፤ አስተርጓሚ እና የሰነዶችን ትርጉም ጨምሮ በነጻ ይገኛል። 1-509-892-9241 (TTY: 711) ይደውሉ።
[Ukrainian] УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-509-892-9241 **(телетайп:** 711).
[Korean] 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-509-892-9241 (TTY: 711) 번으로 전화해 주십시오.
[Cambodian] [ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយ ភាសាខ្ម, សេវាជំនួយផ្តែកភា ដោយមិនគិតឈ្ន គឺអាចមានសំរាប់បំរើអ្ន ចូរ ទូរស័ព្ទ 1-509-892-9241 (TTY: 711)។
[Punjabi] ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।1-509-892-9241 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।
[Laotian] ໂປດຊາບ: ຖ້າ ວ່າ ທ່ ານ ເວ ົ້ າພາສາ ລາວ, ການ ບ ໍ ລ ິ ການ ຊ ່ ວຍ ເຫ ຼ ື ອ ດ ້ ານ ພາສາ, ໂດຍ ບ ໍ ່ ເ ສ ັ ຽ ຄ ່ າ, ແ ມ ່ ນ ພ ້ ອ ມ ໃ ຫ ້ ທ ່ ານ. ໂທ ຣ 1-509-892-9241 (TTY: 711).
[Somali] Adeego caawimaad luuqada ah, ay ku jirto turjubaano afka ah iyo turjumid lagu sameeyo waraaqaha la daabaco, ayaa lagu helayaa lacag la'aan. Wac 1-800-892-9241 (TTY: 711).
[Tigrinya] ተርጎምትን ናይ ዝተፅሓፉ ማተርያላት ትርጉምን ሓዊሱ ናይ ቋንቋ ሓገዝ ግልጋሎት፤ ብዘይ ምንም ክፍሊት ይርከቡ። ብ 1-509-892-9241 (TTY: 711) ደውል
[Hmong] LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-509-892-9241 (TTY: 711).

[Arabic] خدمات المساعدة في اللغات، بما في ذلك المترجمين الفوريين
وترجمة المواد المطبوعة، متوفرة مجاناً، اتصل على رقم
1-509-892-9241 (TTY: 711)